



Our Commitments

- 1 To contribute to the development and execution of the homelessness strategies of local and combined authorities.
- 2 To work with stakeholders and people with lived experience of homelessness to provide a range of affordable housing and services which meet the needs of homeless people in their local communities.
- 3 To operate flexible allocations and eligibility policies which allow individual applicants' unique set of circumstances and housing history to be considered and to monitor acceptances and refusals and benchmark performance.
- 4 To work with local authorities and others to understand and remove the barriers that disadvantage some applicants with a background of homelessness, including people from ethnic minorities, the LGBTQ community and migrants, from accessing Housing Association properties.
- 5 To offer support to maintain 'at risk' tenancies and to not make homeless any tenant who is engaging with the landlord.
- 6 To support new tenants who were homeless to access the essential items they need to make their property a home.
- 7 To lobby, challenge and inspire others to work to end homelessness.